

Environment & Community Safety Scrutiny Panel

Leisure Centre Service Provision Issues at Tottenham Green and Park Road

16th March 2023

Overview

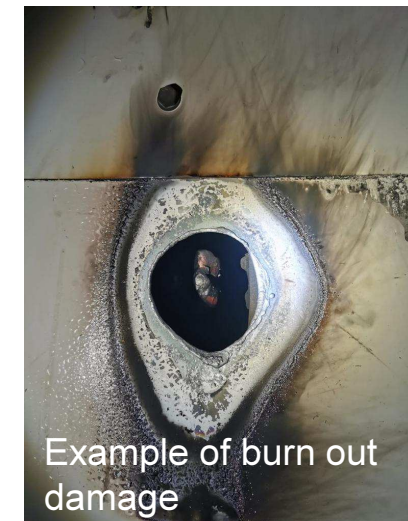
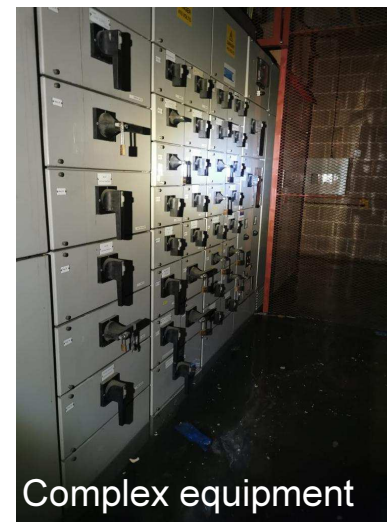


- Tottenham Green Pools and Fitness Centre
- Park Road Pools and Fitness Centre
- Monitoring programme
- Questions and answers

Tottenham Green Pools and Fitness Centre



- Flooding into the plant room on 30th December 2022 led to significant parts of the floor-based electrical and mechanical systems being submerged.
- Damage was so significant that UKPN had to cut the power off to the whole building complex.
- Water continues to enter the plant room
- Specialist investigations are ongoing as to the source of the water, although certain sources (such as coming from the swimming pools) have been ruled out through chemical analysis of the water.



Tottenham Green Pools and Fitness Centre

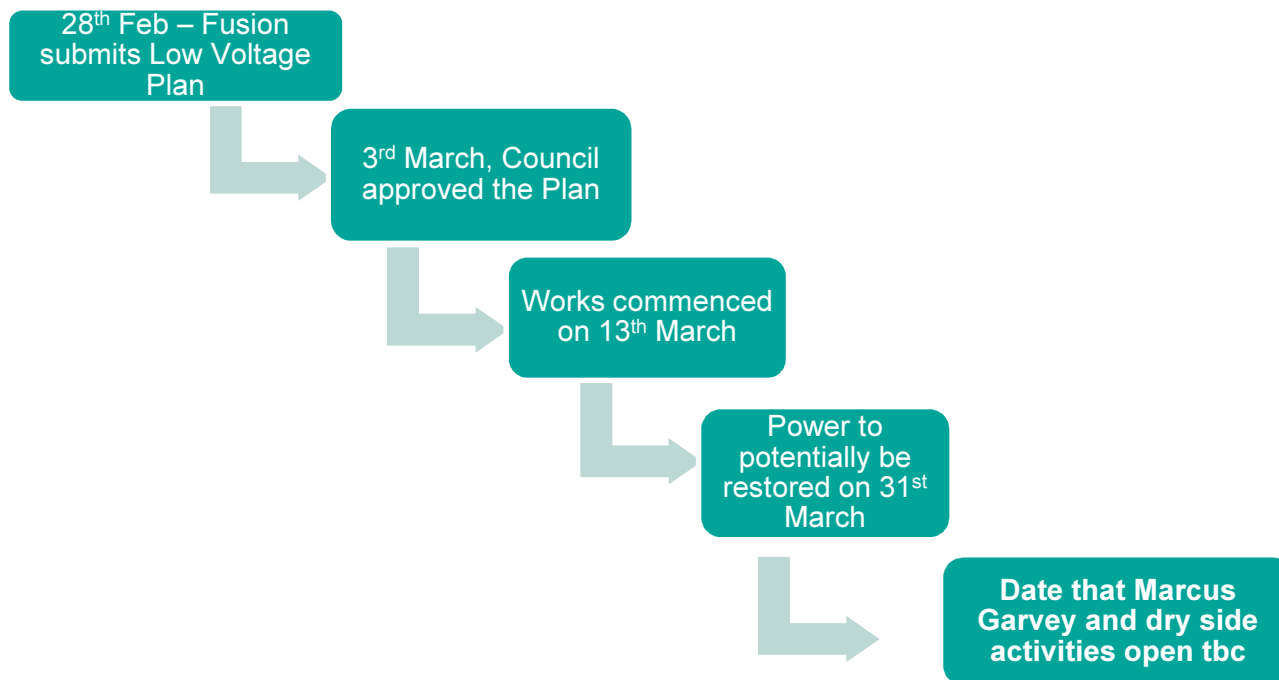


- The key damage is to the electrical systems - both the low voltage (240v) and the high voltage (415v) systems.
- There are a number of pumps and other ancillary items of the pool systems that require inspection and repair. This work has to follow the restoration of the low voltage system.
- Restoration of the low voltage system will allow the Marcus Garvey Library, Customer Service Centre and the dry activities in the leisure centre to recommence, which would include the nursery re-opening.
- The swimming pools cannot be restored to full operation without the replacement of the high voltage systems. As with the low voltage system, testing of 'dormant' equipment will have to follow restoration of electrical supply.

Tottenham Green Pools and Fitness Centre



- After a slow start, Fusion has produced a rectification plan for the reopening of the dry sport facilities in the Leisure Centre and Marcus Garvey Library.
- Works on site commenced on Monday 13th March.
- **The indicative cost of the low voltage works is circa £80,000**
- **Timeline for restoring the low voltage system:-**



Tottenham Green Pools and Fitness Centre



- Water is still finding its way into the plant room and, despite investigations by several different teams, the source of the water cannot be identified. However, the water contains faecal matter.
- Whilst water ingress is still being investigated (including with Thames Water), the plan for returning the pools to operational use may come in two parts
 - (a) restoration of the high voltage equipment etc and
 - (b) stopping the ingress of water.
- **The indicative cost of the high voltage works is circa £300,000**
- **It is not possible to define a timeline for restoring the high voltage system. We do, however, know that it will be a minimum of 16 weeks from the time a project programme is agreed. This is because the entire electrical system needs to be rebuilt on a plinth to avoid the possibility of a electrical shortage from flooding reoccurring.**

Park Road Pools and Fitness Centre



- On Wednesday 25th January, a site visit from the Council's Leisure Team officers determined that Fusion had been operating the four pools with manual dosing of chemicals for an extended period of time.
- The four automatic chemical dosing controllers were not operational, but Fusion confirmed that replacements were on order.
- Leisure Team officers recommended the pools should close.
- Fusion rebuffed the request, stating it believed the pools were safe.
- Leisure Team officers returned on the 26th January with the Health and Safety Team and an Environmental Health Officer.
- After considering the evidence gained from that further inspection, the Council directed Fusion to not open the pools from Friday 27th January until Fusion could demonstrate a plan to operate the pools safely and in accordance with the contract and guidance published by the Pool Water Treatment Advisory Group.

Park Road Pools and Fitness Centre

- Council officers identified the following issues for resolution:-
 - Installation of new automatic dosing controllers
 - Restoration of water circulation in the diving pool (non-operational since November 2022)
 - Temporary system for the operation of the air handling, pending a more permanent fix.
 - Completion of remedial works around the Lido
- Fusion also commenced a programme of other actions to lift the presentation of the building. These are ongoing and being logged and monitored through an improvement plan.
- **Fusion completed all the key works by 5pm Tuesday 7th February and were able to reopen the pools in the morning of 8th February.**
- The dry side of the facilities have remained open throughout as, unlike Tottenham Green, there has been no loss of electrical power.



Monitoring the performance of Fusion



- The Leisure Team is using complaints, Members' enquiries and group feedback to inform the action planning and improvements being sought from Fusion.
- The Council has been undertaking additional monitoring, including additional pool water testing and condition surveys.
- For Park Road, there is continuing high-level engagement with the Park Road Lido User Group (PRLUG). That engagement plays into the monthly tripartite meetings between Fusion Lifestyle, the PRLUG and the Council's Leisure Team (of which one meeting was earlier today).
- Refunds to customers are being tracked and any customer concerns can be emailed to fusion.enquiries@haringey.gov.uk

Questions and Answers